

Saved Chat  
8<sup>th</sup> July 2020

12:19:07 From Suzanne Leighton : We use Team Viewer to access remotely, is there anything that we need to add to our security.?

12:23:07 From Meridy Phillips MVFreedom : Hi Chris which is the best Password Manager please

12:24:36 From Chris Conroy : Hi Suzanne. Teamviewer is generally a good piece of software. The key thing to ensure is that you're using a strong password for your account. It's also recommended that you use Two Factor Authentication on the account too. In short, two factor authentication requires a second piece of information to be entered - a six digit code that is sent to a trusted device. This way, if someone gets their hands on your password, they can't access the account as they won't be able to receive and enter the six digit code. This website here gives a much better description than I can, and also has screenshots showing how to get it set up <https://www.telesign.com/turnon2fa/tutorials/how-to-turn-on-2fa-for-teamviewer/>

12:25:40 From Patricia Freemantle : Guidance on fundraising in a field ( we are thinking of having an open air quiz following guidelines for social distancing

*A similar scenario was mentioned during the webinar but further guidance can be found on our website.*

12:26:14 From Chris Conroy : Hi Meridy. That's a tough one to answer, as I am not really allowed to recommend a particular product. What I will say - and I'll let you read in to this what you will - is that I use one called BitWarden. It has all the security features I would want it to have (fingerprint or facial recognition, and two factor authentication).

12:27:30 From Meridy Phillips MVFreedom : Thank you Chris

12:28:11 From Chris Conroy : I would suggest having a look at this article from Which - <https://www.which.co.uk/news/2018/11/stay-safe-shopping-online-with-the-best-password-managers/> - it gives free and impartial advice around various password managers. The most important thing is that you read up on the features each one offers and choose a solution that suits your needs, whilst also being reputable. That article should help with that, hopefully.