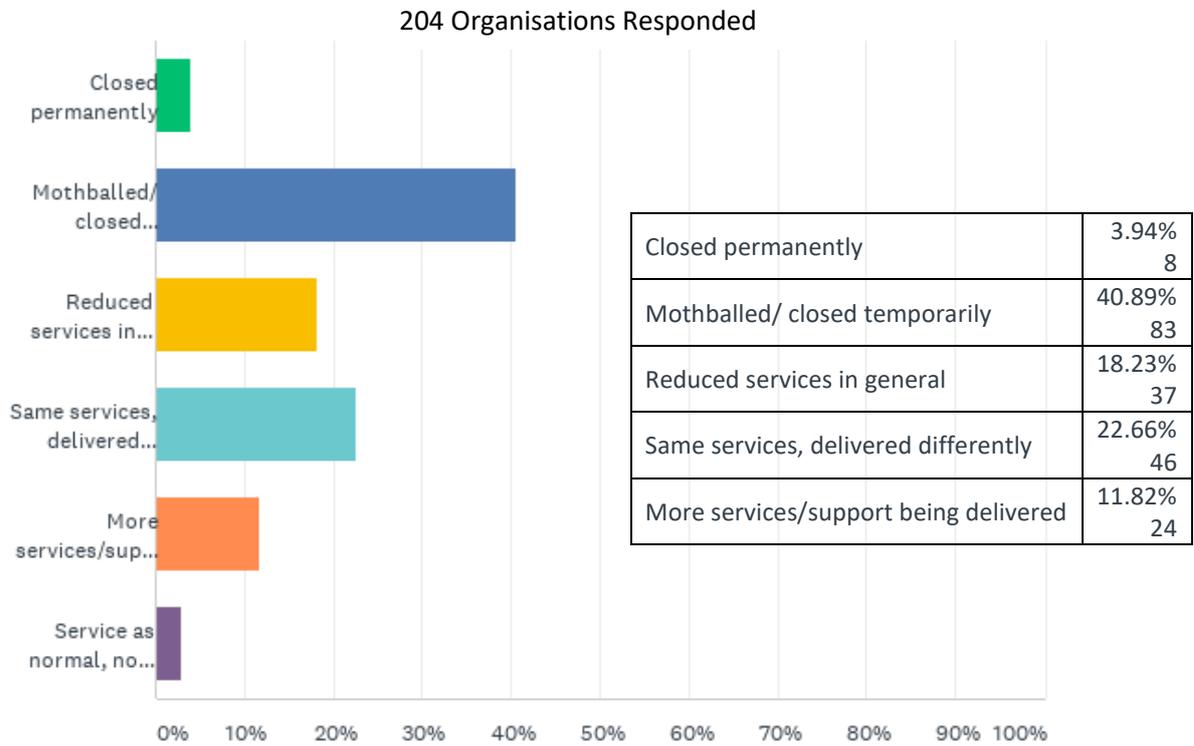
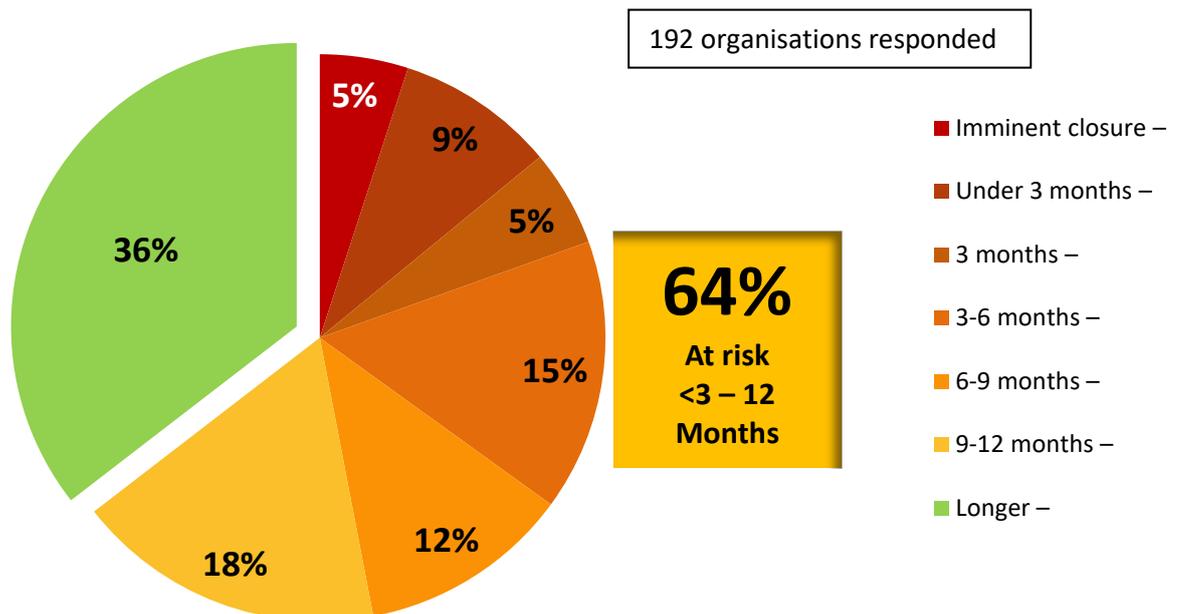


Impact of Covid – 19 on organisations

Q1 What is the status of your Organisation?



Q6 How long will you be able to keep operational without emergency funds to help?



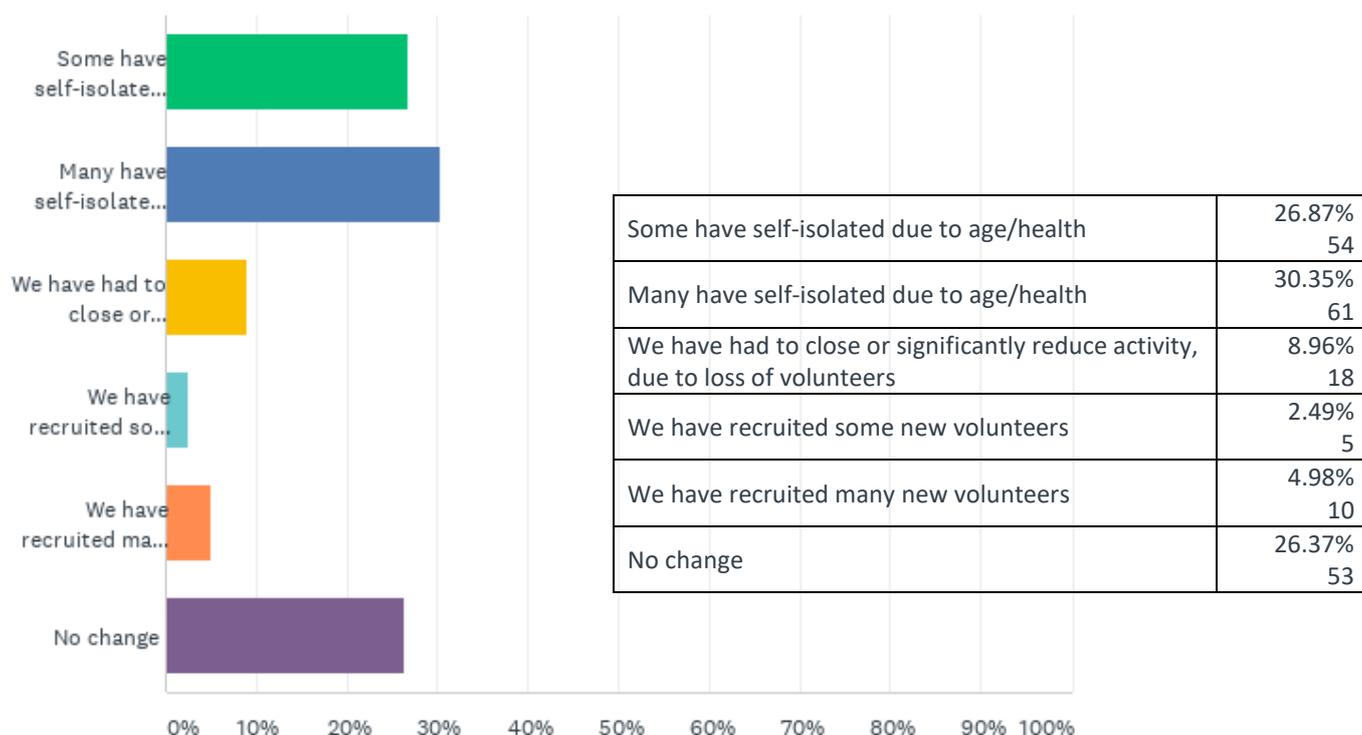
Impact on Staff

- Of the 117 organisations that have employed staff, 62 have furloughed some / all staff.
- Out of the 62 organisations.
 - 27 have furloughed less than 50% of staff
 - 35 have furloughed more than 50%, 11 of which have furloughed 100% of employees
- Of those organisations that employ staff (117) 58 think the current crisis will lead to staff losses and most expect to lose up to half their staff.
 - 19 expect to lose up to 25%
 - 16 between 26 & 50%
 - 6 between 51 & 75%
 - 12 between 76 & 100%

Impact on Volunteers

- As mentioned, the majority of organisations responding to the survey (181/205 that responded) involved volunteers before Covid-19. The impact of Covid-19 on volunteer involving organisations has been as follows.

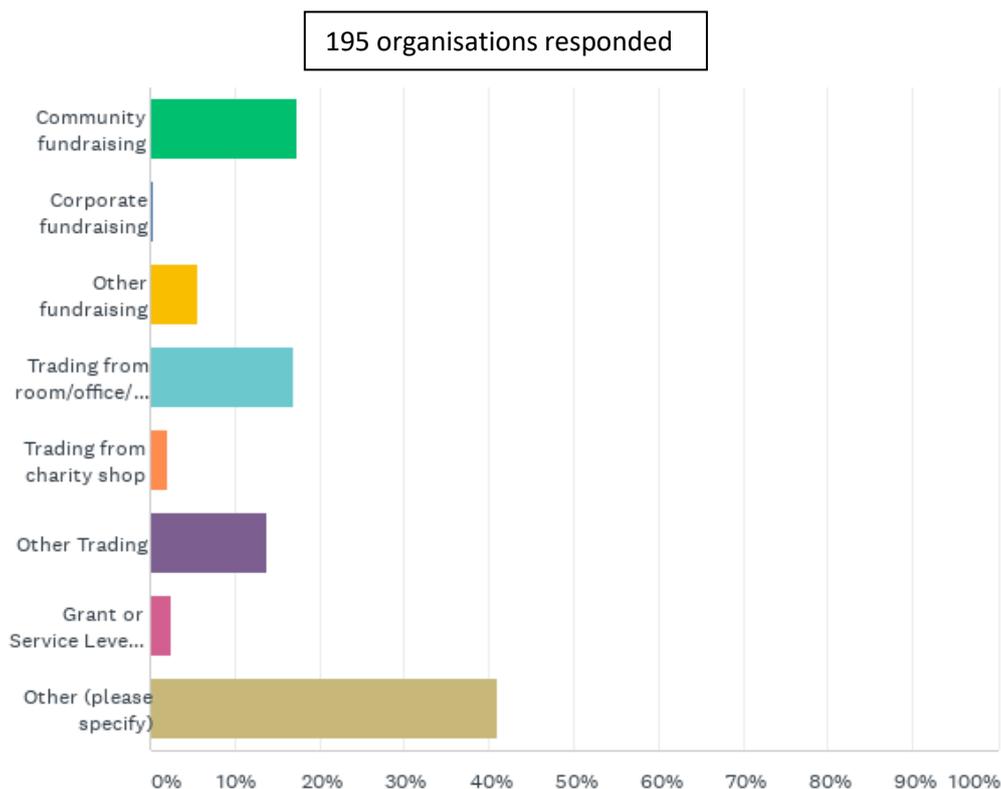
Q13 How has Covid-19 affected your volunteers?



Impact on Income / Turnover

- Of the 202 organisations answering this question, 152 expected some loss of income, 27 didn't expect to lose any income and 1 had seen an increase.

Q8 What is the main reason you expect to lose income?

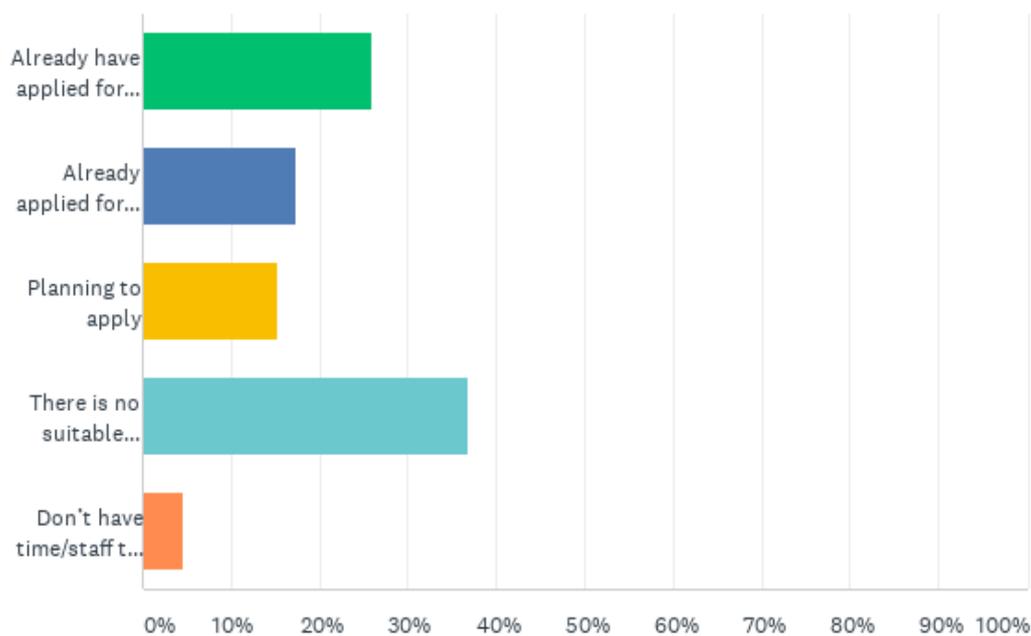


Community fundraising	17.53%
	34
Corporate fundraising	0.52%
	1
Other fundraising	5.67%
	11
Trading from room/office/hall hire	17.01%
	33
Trading from charity shop	2.06%
	4
Other Trading	13.92%
	27
Grant or Service Level Agreement changes	2.58%
	5
Other (please specify) <i>**overwhelmingly groups used this section to specify trading, fundraising and room usage as another significant reason.</i>	40.72%
	79

- The main reasons for loss of income are loss of hire income and community fundraising. The items listed within the other** category confirm this.
- One comment to note is that an organisation expected to lose income because many grants have been diverted to frontline Covid-19 emergency response leaving fewer other grants.
- This is borne out below with 71 groups responding, “there is no suitable funding for them”.

Q3 Are you applying for any Covid-19 related funding?

196 organisations responded



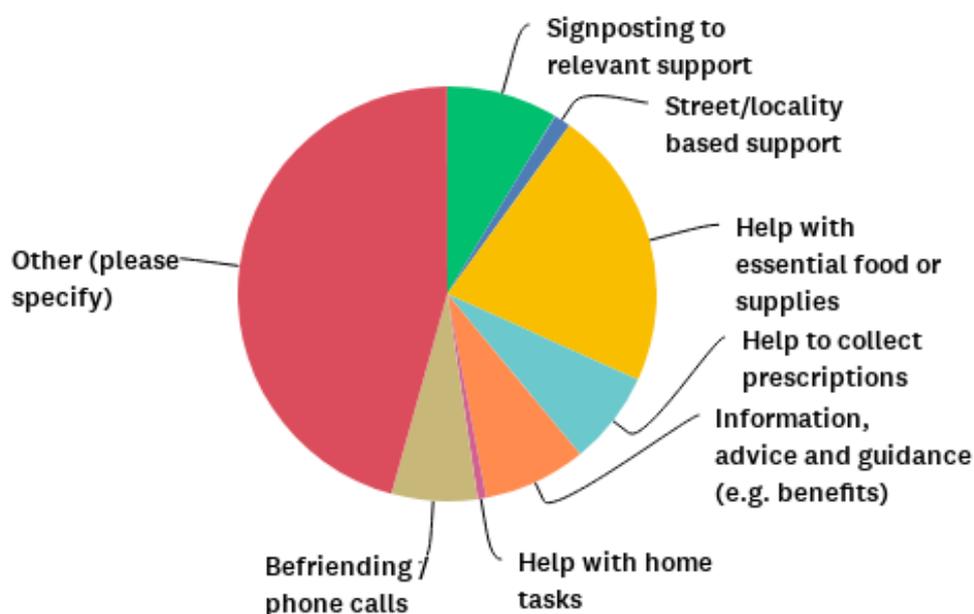
Already have applied for funding and been successful	26.15%
Already applied for funding and awaiting outcome	17.44%
Planning to apply	15.38%
There is no suitable funding for us	36.41%
Don't have time/staff to make an application	4.62%

Impact on beneficiaries & services

- 46 out of 112 (who are still operating and answered the question) have seen an increase in beneficiary numbers and 40 have seen no impact. However, some organisations cannot assess, are unsure or don't know at the present time.

Q17 What is the main area of extra demand?

151 Organisations responded



Signposting to relevant support	8.61%	13
Street/locality based support	1.32%	2
Help with essential food or supplies	21.85%	33
Help to collect prescriptions	7.28%	11
Information, advice and guidance (e.g. benefits)	7.95%	12
Help with pets	0.00%	0
Help with home tasks	0.66%	1
Befriending / phone calls	6.62%	10
Other (please specify)**	45.70%	69

**Other includes; hospital / doctor visits, quite a few put a combination of the choices, support in social media to help community stay connected, Home security, grant giving support, one to one support for young people, switch to online services / support, emotional needs.

Areas of concern

- Those responding to the survey expressed concern about certain communities and geographical areas. Many of these are those that are already marginalised or disadvantaged in some way. There is concern;
 - That information being made available is not accessible to those who face language barriers, or take account of different ethnic and cultural backgrounds.
 - For other disadvantaged / minority communities such as the blind or partially sighted who have no way of measuring safe social distancing.
 - That services that have been switched to “online” are not reaching parts of the rural community because of poor broadband and mobile services.
 - That online services may not be fully accessible or as effective for those with learning disabilities, poor mental health or to disadvantaged, vulnerable people who do not have access to computer, mobile phone, laptop equipment due to libraries being shut.
 - For the availability of safe community transport for vulnerable people.
 - About for mental health, increased loneliness of those who are self-isolating, carer (young carers were specifically mentioned), of those in care homes and those who have relatives in care homes and young people in general.
 - For our children and young people, specifically those in school transition years, exam years or at risk of NEET without EHCP. Families living on the edge of poverty and those placed within B&B without support.
 - For those who have had an expected change in circumstances and are waiting for the universal credit / pupil premium etc. system to catch up.

Finally there is concern about gaps in support for VCSE organisations that are not providing a direct covid-19 response, e.g. business rate relief, retail, hospitality and leisure grants and a view that there is a growing need for Social Enterprise support emerging as social enterprises are created to meet the changed economic landscape.

Support received and support needed.

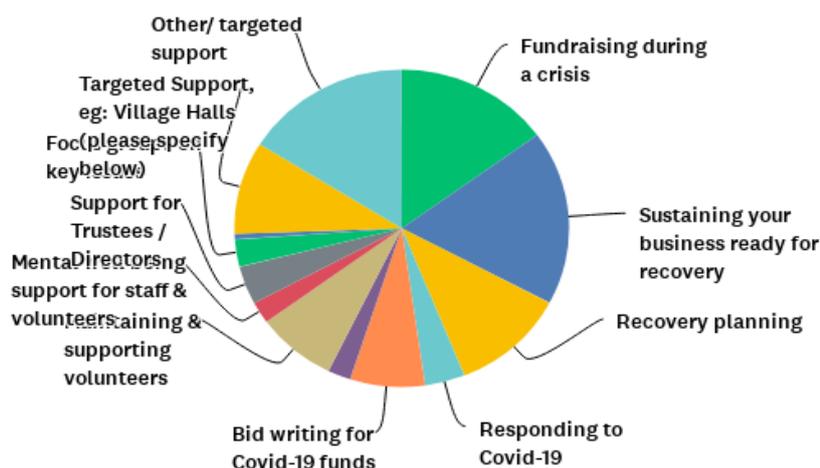
When asked about the support received to date, 177 organisations responded as follows;

- 62 said “none” – no support received, but this could be because it hasn’t been asked for or it hasn’t been needed or that some organisations are just up against it and haven’t had time *“None yet - because I haven't stopped long enough to consider what we can ask for or how it can be facilitated.”*
- 37 were around funding and financial support – receiving and being invited to apply for funding, the furlough scheme *“furloughing has been a God send and is allowing us to keep staff through the crisis otherwise we would have made redundancies”* and rate relief.

- 30 mentioned the DCA support webinars “Joining the weekly webinar sessions and accessing the many excellent resources made available by DCA” and “The Zoom meetings have been very useful in advice and for bench marking what we have achieved and setup during Covid-19”
- 9 mentioned the contact via emails, newsletters and phone calls e.g. “offer of wellbeing support via phone calls” and “Regular email updates which is helpful”
- And 8 mentioned support from partners including the Volunteer Centre Dorset e.g. “Just being kept up to date with public liability insurance and regular Volunteer Bureau checking we are coping with demand.” Local Councils (including Town and Parish Councils) “Good support from Dorset Council. Partnership working with the VCS has been very useful” as well as professionals such as accountants and solicitors.

Q20 What support from DCA would you find most useful at this time?

180 organisations responded



Sustaining your business ready for recovery	17.78%	32
Other/ targeted support (9.44%) and Don't know/Unsure (6.67%)**	16.11%	29
Fundraising during a crisis	15.00%	27
Recovery planning	11.11%	20
Targeted Support, eg: Village Halls (please specify below)	9.44%	17
Maintaining & supporting volunteers	7.78%	14
Bid writing for Covid-19 funds	7.22%	13
Responding to Covid-19	3.89%	7
Support for Trustees / Directors	3.89%	7
Focus groups on key issues	2.78%	5

**Only 17 (9.44%) of “other support” were actual responses, the others were don’t know or unsure.

The “other support - targeted” to report on includes;

- Mental wellbeing for specified groups e.g. the elderly, staff.
- Support around finance and funding; reserves, revenue, financial planning, applying for funds.
- Recovery planning and guidance on re-opening, risk assessments for re-opening
- Lobbying government, local decision makers and making sure they are aware of the sector
- Help with spreading information / awareness raising and which charities are open and the services / support available
- Online surveys

Ending on something positive ... When asked to share anything positive about their work and their volunteers during this crisis, we received some wonderful comments; here is just a small sample.

“A remarkable community response shows the strength of our community”

“We have adapted our services and been able to respond to the actual needs of the community - with emergency funding, pay pal service, hot meals for families by working with schools as well as socially isolated & shut ins”

“Local support by small businesses making deliveries and strength of local volunteers offering support extraordinary.”

“About 75 people have offered to be volunteers (in a town of about 3,000 population) to help deliver food and medicines to those who are vulnerable, self-isolating or without transport. We are using our community bus and have our own contactless card payment facility.”